



# HOSPITALITY LIMITED WARRANTY

## HOW CAN I GET SERVICE ON MY WARRANTY?

Contact your Simmons® representative. If your Simmons® representative is no longer available, please contact the Simmons Consumer Service Facility. Copy of original bill of sale is needed to determine original date of purchase. Model name label and law label must be attached to identify the bedding and validate this warranty.

## WHAT IS COVERED?

If you purchased a Simmons® mattress and use it with a non-yielding foundation providing proper support, this warranty covers manufacturing defects in your Simmons® mattress or foundation. Replacement of one piece does not automatically result in the replacement of the other piece. This limited warranty is provided only to the original purchaser.

## HOW LONG IS THE COVERAGE PERIOD?

The warranty coverage runs from the original date of purchase. Repair or replacement of the mattress or foundation does not extend its limited warranty or begin a new limited warranty period. Your warranty period is based on the code indicated on your white law label. (See chart below)

Warranty Code on Law Label	Total Limited Warranty	Period for No Charge Except Transportation*
A	10 Year	10 Year
B	1 Year	1 Year
C	Specific warranty applies, see separate agreement	
D	10 Year	10 Year
	1 Year	1 Year
H	5 Year	5 Year
I	20 Year	10 Year
J	3 Year	3 Year
K	10 Year	3 Year
M	15 Year	10 Year

NOTE: See the example of law label (on next page) for warranty coding.

\*Transportation charges are the responsibility of the consumer, except in CA.

## ABOUT THE SIMMONS® REPLACEABLE MATTRESS TOP:

EverNU® replaceable top has revolutionized how hotels view bedding products. The zip-off top, which is available on select Simmons® models, allows hotels to refresh their guests' sleep experiences by replacing a mattress' top upholstery layers.

## CARE AND USE OF THE EVERNU® REPLACEABLE MATTRESS TOP

- The top should not be washed or dry-cleaned; to do so will void the warranty.
- Cleaning the top is done at the risk of the customer.
- If the customer undertakes cleaning at the risk of voiding the warranty, steam cleaning with an extraction cleaning process is recommended. The extraction cleaning process should follow the instructions of the specific cleaning system and use appropriate cleaning liquids. Simmons® makes no guarantee as to the efficiency or results of this process.

## COVERAGE PERIOD:

- The warranty coverage runs from the original date of production. The details of the warranty periods and percentages are detailed below. Do not wash or dry-cleaned the top as it will void the warranty.

## SIMMONS® REPLACEABLE MATTRESS TOPPER:

Year 1-6 100% replacement for a defective Simmons® topper

**THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, SHALL NOT EXCEED THE TERM OF THIS LIMITED WARRANTY.\*\* SIMMONS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF YOUR SIMMONS PRODUCT.\*\*\* NO EXPRESSED OR IMPLIED WARRANTIES ARE EXTENDED TO PERSONS WHO PURCHASE THE PRODUCT FROM ANYONE OTHER THAN SIMMONS BEDDING COMPANY OR ITS AUTHORIZED DEALERS, AND ALL WARRANTIES TO SUCH PERSONS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE HEREBY EXCLUDED.**

\*\* Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

\*\*\* Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.



# HOSPITALITY LIMITED WARRANTY

## WHAT WILL SIMMONS DO?

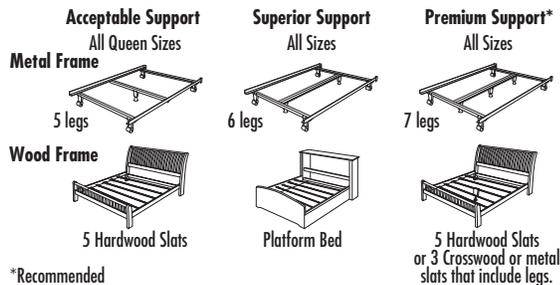
If your Simmons® mattress or foundation fails due to a manufacturing defect, the exclusive remedy under this warranty will be repair or replacement of the defective product in the U.S., Puerto Rico or U.S. Virgin Islands.

Simmons reserves the right to substitute comparable materials or models and does not guarantee that the replacement will match the existing piece.

## YOUR RIGHTS UNDER STATE LAW:

This warranty gives you specific rights, and you may have other rights, which vary from state to state. This warranty is extended only to the original purchaser from Simmons Bedding Company or its authorized dealers.

*Examples of proper support for queen, split queen, king and California king size bedding when the mattress is also supported by a conventional foundation or box spring.*



## WHAT IS EXCLUDED UNDER THIS WARRANTY?

This warranty does not apply to and excludes:

- Firmness preference of the product.
- Normal body impression(s) of 1½" (3.8cm) or less\*
- More than 1½" (3.8 cm) height loss in the mattress topper (EverNU® only).
- Bed height/weight.
- Cover (fabric).
- Bent border/grid wires.
- Burns, stains or soil.
- Mattress not positioned where total surface is supported by a non-yielding solid surface. No use of open slats is accepted.
- Mattresses not used with a proper foundation. Examples of proper support include:
  - Simmons® foundation or a supportive, rigid non-yielding foundation. Queen and King size must have sufficient center support.
  - Merchandise sold "as-is".
  - Adjustable foundations (see owner's manual for details on warranty coverage).
- Claims made outside the 50 United States, Puerto Rico or U.S. Virgin Islands.
- Transportation, inspection, or removal costs of product.
- Simmons® product that is infested with vermin, even if defective. For health and safety reasons, Simmons manufacturer may not be able to inspect these products to assess whether covered by the warranty, in which case, Simmons manufacturer reserves the right to deny warranty coverage.

\* Please note that due to use of higher density foams and/or the use of space age memory foam technology in some models, the recovery time may take up to 4 hours. However, normal increase in softness or a decrease in the recovery feature due to normal use, temperature, or humidity is excluded under this warranty.

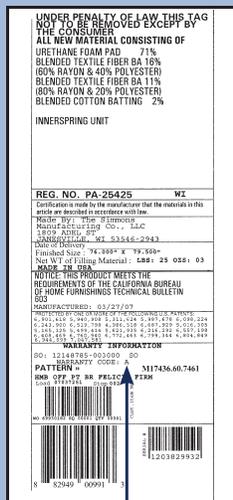
For warranty assistance or other product correspondence, please contact your authorized representative, or:

One Concourse Parkway NE, Suite 800  
Atlanta, GA 30328  
toll-free (877) 399-9397 fax (770) 206-2750  
www.simmonshospitality.com

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## EXAMPLE LAW LABEL

If you inadvertently remove white law tag from product, please attach here to save.



**NOTE:** The warranty Code is located here on your Law Tag.

## EXAMPLE 1633 LABEL

